Medi-Cal Choices For People with Disabilities and Seniors In Fresno County

This insert can help you decide which kind of Medi-Cal is best for you.

If you live in Fresno County and are a person with a disability or a senior, you can choose to be in Regular Medi-Cal,

Anthem Blue Cross, or Health Net.

Anthem Blue Cross and Health Net are Medi-Cal Health Plans.

If you join one of these plans, you still have Medi-Cal.

To learn about the Plans in your county, call

Anthem Blue Cross: 1-800-227-3238

Health Net: 1-800-675-6110

For more information, call

Health Care Options: 1-800-430-4263

Regular Medi-Cal: There is no phone number to call.

Please look inside for more useful phone numbers.

Your Medi-Cal Choices in Fresno County:

- Use this chart to compare your Medi-Cal choices.
- If you want to join Anthem Blue Cross or Health Net, call **Health Care Options** at **1-800-430-4263** and ask for an enrollment packet. You can also enroll over the phone.
- If you want to stay in Regular Medi-Cal, do not do anything.

| | Medi-Cal Health Plans | | | |
|-------------------------------------|--|---|--|--------------|
| | Anthem Blue Cross 1-800-227-3238 www.anthem.com/ca | Health Net 1-800-675-6110 www.healthnet.com | Regular Medi-Cal (No phone number) www.medi-cal.ca.gov | See page: |
| Basic Services | | | | |
| Basic Medi-Cal Benefits | Same | Same | Same | p. 6 |
| 24-Hour Advice Nurse | No | Yes | No | p. 12 |
| Customer Service Phone Hours | Mon–Fri 7 am–5 pm | 7 days a week 24 hours | None | p. 33 |
| Interpreter Services | Yes | Yes | Call your doctor or clinic. | p. 28 |
| To Get a List of Preferred Drugs | 1-800-700-2541 | 1-800-675-6110 | Ask your doctor or pharmacist. | p. 14 |
| Costs to You | | | | |
| Cost for Doctor Visits | \$0 | \$0 | \$0 | p. 8 |
| Cost for Drugs | \$0 | \$0 | \$0–\$1 | p. 8 |

Hospitals you can go to for medical care are listed below.

You will usually go to the hospitals that your doctor works with. For hospitals where you can go for mental health care, call 1-559-453-4894.

| Anthem Blue Cross | Health Net | Regular Medi-Cal | |
|---|---|---|--|
| Central Valley General Hospital | Central Valley General Hospital | Clovis Community Medical Center | |
| Clovis Community Medical CenterCoalinga Regional Medical | Children's Hospital Central California Center–Fresno and Merced | Coalinga Regional Medical CenterCommunity Regional | |
| Center | Clovis Community Medical | Medical Center | |
| Community Regional Medical Center | Coalinga Regional Medical Center | Fresno Surgical HospitalFresno Heart and Surgical Hospital | |
| Dos Palos Memorial | Fresno Community Hospital | | |
| Hospital | Fresno Surgical Hospital | Kingsburg Medical Center | |
| Hanford Community Medical Center | Hanford Community Medical Center | Sierra Kings District Hospital | |
| Kingsburg Medical Center | Kaweah Delta District | Saint Agnes Medical Center | |
| Saint Agnes Medical Center | Hospital | | |
| Sierra Kings District Hospital | Kingsburg Medical Center | | |
| | Selma Community Hospital | | |
| | Sierra Kings District Hospital | | |
| | University Medical Center | | |
| | | | |

| Useful Phone Numbers | | | | |
|--|----------------|--|--|--|
| Denti-Cal For information about dental care that is covered by Medi-Cal for people under age 21 | 1-800-322-6384 | | | |
| Fresno County Department of Adult Services For information and referrals to many services for people with disabilities and seniors | 1-559-255-3383 | | | |
| Fresno County Department of Behavioral Health For information about mental health services | 1-559-453-4894 | | | |
| Substance Abuse Treatment Services For help with alcohol and drug problems | 1-559-453-4773 | | | |